



TCU SERVICE INFORMATION

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Rev D

RETURN INFORMATION

EQUIPMENT INFORMATION		CUSTOMER INFORMATION	
TCU MODEL		COMPANY	
SERIAL NUMBER		COMPLETED BY	
VOLTAGE (e.g. 110V)		POINT OF CONTACT	
PHASE (circle one)	1Ø / 3Ø	POC PHONE	
COOLANT TYPE		RMA#	

PARENT SYSTEM INFORMATION

TOOL	
MACHINE IDENTIFICATION NUMBER	
CHAMBER	
PROCESS TEMPERATURE	

REASON FOR SERVICE

☐ Preventive Maintenance ☐ Failure (Describe Below) ☐ Other (Describe Below)

DESCRIPTION OF PROBLEMS

SPECIAL INSTRUCTIONS

RETURN INSTRUCTIONS

- If you require an RMA number, contact Customer Service at the nearest service center below and once RMA is assigned, note it in "Return Information" section above.
- Fill out this form as completely as possible, and attach to TCU and/or email to: trisales@trilliumus.com.
- Return unit to service location as appropriate:

For TCU 40/80 Factory and Third Party Service

West Coast Service Center
13011 SE Jennifer St
Suite 204
Clackamas, OR 97015
503-682-3837

East Coast Service Center
3627 State Route 23 South
Building 3
Hamburg, NJ 07419
973-827-1661